

## VIFX Professional Services

VIFX professional services combine exceptional strategic guidance together with unparalleled technology expertise to provide organizations the necessary ability to address business information and technological challenges and derive the greatest level of value from existing and/or newly purchased information assets and investments. Our entire organization is fully committed and dedicated to exceeding customer expectations, one project at a time, on every single engagement.

### Did you know?

- Implementation done with an experienced 3<sup>rd</sup> party specialist firm typically has a greatly reduced risk profile
- VIFX Professional Services help companies of all sizes mitigate the risks associated with storage consolidation, typically completing the project in a significantly shorter timeframe and guaranteeing successful outcomes



## Service Description

VIFX Performance Consulting for Storage can help you zero in on the inefficiencies and vulnerabilities of your current storage environment. Working closely with your team, our performance consultants facilitate productive collaboration between various IT groups in your organization to help you understand your environment's existing configurations, processes, dependencies, and requirements. Acting as trusted advisors, they perform in-depth, integrated, and interactive real-time data analysis across your heterogeneous storage infrastructure to identify and evaluate problems and determine their root cause.

They then present their recommendations in a report and presentation to demonstrate how you can improve the performance, utilization, and expandability of your storage infrastructure.

VIFX performance consultants have extensive training and have certified hands-on experience in all facets of storage software, hardware, and network protocols. They apply expertise, proven tools, methodologies, and best practices to provide you with a holistic system view. And they deliver targeted recommendations for improving your infrastructure, today and into the future.

## Consultation Process

To evaluate, identify, and recommend improvements to your storage performance and utilization, VIFX storage performance consultants conduct a four-phase consultation process.

### Phase 1: Startup

First, our consultants meet with the IT groups in your organization and work closely with you to develop an in-depth understanding of the systems and applications in your storage infrastructure.

### Phase 2: Data collection

During the second phase, our consultants develop a plan for data collection. Using core management tools they collect configuration, operational, and performance data across the storage infrastructure and organize the data based on pre-defined parameters

### Phase 3: Data analysis

In the third phase, performance consultants use proven tools, methodologies, and best practices to analyze the data collected from the storage systems and correlate it with high-level data gathered from hosts, applications, and the network.

### Phase 4: Results and recommendations

During the final phase, our consultants create an in-depth report and presentation about their findings and recommendations and discuss those documents with your team.

## Service Deliverables

### Performance assessment and Recommendations Report.

Using specialized tools that span Heterogeneous Storage Arrays, our consultants create a detailed report containing graphs, data, and tables that organize and make sense of the data collected. The report includes an executive summary to help your team understand the findings and outline our recommendations.

### Performance assessment and Recommendations Presentation.

In addition to the Performance Assessment and Recommendations Report, VIFX consultants develop a PowerPoint presentation targeted at IT managers who are concerned about the operational and management aspects of the storage infrastructure. Finally, they create an executive summary presentation to help you and your team understand how storage performance issues may affect your business, and a **resolution map** to help maximize the performance of your infrastructure.